



40-42 Friars Walk
Lewes
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BN7 2XW

Tel: 0300 123 0999

Email: foi@secamb.nhs.uk

29th April 2016

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/16/04/03.

You requested the following information:

I shall be grateful if you were to let me have your replies to the following, for which purposes I have assumed that you hold the relevant data:

- 1. Please confirm the number of call outs that you receive from residential care homes;**
- 2. Please confirm the number of such call outs that result in a patient being transported to hospital;**
- 3. Please confirm the number of such call outs that don't lead to transport to hospital;**
- 4. In relation to those identified in reply to question 3 above, are you able to supply any data to indicate the nature of medical treatment provided, for instance whether or not it went beyond basic level care of the sort one would expect a nurse to be able to provide?**

Please provide the data for the last 3 years and when doing so please let me know the total number of call outs that your service received in each of those years.

We are unable to provide this information as we do not hold information in the requested format. We do not have a category specifically for responses to residential care homes.

I am sorry that I cannot be more helpful on this occasion.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECAmb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust